



TED'S LIGHT

Giving light and bear hugs to children entering emergency foster care

FREQUENTLY ASKED QUESTIONS

- **Which children would receive Ted's.** Ted's Light packages are intended for children ages 2-12, entering the foster care system, and cannot be resold or otherwise given away.
- **Could older children receive a Ted?** We are not precious about the upper limit, especially if there are siblings spanning this age range.
- **When would children receive their Ted's?** It is anticipated that children will be given a Ted when they arrive at the foster carers' house. This is so that their arrival and all the feelings that are associated with arriving somewhere strange are comforted by Ted. It also gives our foster carers a topic of conversation with the children.
- **Does every child get a Ted and light?** Children under the age of 3 years will not receive nightlights (due to CE requirements on battery powered goods).
- **What information would we like distributing organisations to feed back to Ted's Light?** We would ask that we are kept up to date on numbers distributed and any feedback or personal stories they feel able to share.
- **Can we fundraise or get donations for Ted's?** Yes! We would welcome any funds that can be raised locally. We would need to know whether your donations should be used solely for Ted's in your area or you would be happy for other locations to benefit.
- **Can I donate my old teddies and nightlights?** Unfortunately not. Whilst we are certain your teddies are gorgeous and excellent huggers, regulations around soft toys and nightlights has changed radically over the past few years, and cleaning requirements would likely end up costing us more (financially and with regards to sustainability) than providing brand new. In order that we can best protect the young people receiving Ted's and lights must conform to these strict rules. However, if you still want to help, and can find someone else to buy your old Teddy or Light off you, we would very much appreciate any donation.
- **What if something goes wrong?** Ted bears and nightlights are provided in good faith - they are subject to manufacturer's compliance and CE marked as required, and are gifted by Ted's Light CIC Ltd on the understanding they meet the required regulations. Any incident as a result of a faulty teddy should be reported to info@tedslight.com immediately, but is not the responsibility of Ted's Light CIC Ltd. Ted's Light staff will make all reasonable attempts to enable the affected persons to contact the manufacturer of the affected product.
- **If we ask for support packages, what is our relationship to Ted's Light?** Ted's Light is an independent organisation which works to provide teddy bears and nightlights to young people entering emergency foster care. Your organisation is not required to create any formal partnership with Ted's Light and interactions should just be referred to as 'supported by'. eg "Your Foster Project supported by Ted's Light".

All of the above is to ensure we comply with our duties as a not for profit, and also maximise the amount of children we are able to help.

Any extra PR, social media and funding is very welcome and will enable us to fulfil requirements like yours going forward, so any further questions or queries are more than welcome.